

# Valor Assisted Living and Nursing Home Program



Valor HospiceCare & PalliativeCare has developed innovative programs to enhance the partnership experience of caring for patients residing in Skilled Nursing, Assisted Living and Long-term Care facilities. Our quality focused services exceed the regulatory care requirements of State and Federal reimbursement programs by turning standard care into exemplary care for all involved.

## Goal

Our goal is to enhance the delivery of hospice services to patients residing outside of the traditional home setting.

## Features

- The Valor PatientCare™ team manages the more specialized palliative care needs of the patient, allowing facility care providers to focus on the provision of quality core services.
- Our interdisciplinary team of health care professionals such as physicians, nurse practitioners, nurses, CNAs, Social Workers, Spiritual Care Providers is available to support not only the patient and family but the care facility staff as well.
- Valor HospiceCare & PalliativeCare becomes the central point of contact for patients electing Hospice services in the care home setting. We provide seamless solutions to billing, care coordination and inter-team communication concerns.
- We work hand in hand with your financial team to ensure efficient and timely reimbursement for your services through Medicare and Medicaid/AHCCCS.
- We bring value-added service to our partnership, including:
  - A dedicated Care Facility Coordinator to support all your service needs.
  - Discharge coordination to assure continuity of care for patients returning to your facility from post acute admissions.
  - Valor HospiceCare has arrangements with local skilled nursing facilities for inpatient placement should emergency or specialized care be needed. Valor HospiceCare coordinates these placements.
  - Clearly defined written agreements to assure continuity and quality of care to the patients we care for together.
  - A wide range of in-service training programs for your staff, including palliative and hospice care, death and dying, and bereavement.
  - Medicare/Medicaid/AHCCCS training for your financial team.

## Benefits

- Our partnerships help to increase the quality and standard of care provided to patients residing in care facilities and promotes wider community access to hospice care.
- Our improved standards for patient care also provide increased support to physicians and healthcare providers through central coordination and paperwork reduction.

For further information, please contact us at 877.615.3996 or visit [www.valorhospicecare.com](http://www.valorhospicecare.com).